



Invoice number / Order number:
Claimed product:
Name and surname:
Address:
Phone number:
E-mail:

Where to send your product:

MimiConcept, s. r. o.
Krakovská 583/9
Praha 1 110 00
E-mail: reklamace@mimiconcept.cz

Steps to make a claim:

1. Send the completed form electronically to the e-mail address for claims
2. The goods must be properly packed to prevent damage during transport, **the goods must be sent with a completed form**
3. Goods can not be sent via cash on delivery (they will not be accepted)

Description of the defect:
(optional, but you will help us improve our products)

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Handling method (circle preferred option)

Repair of product

Discount

Withdrawal from the contract

Refund the products amount to (bank account number):

Your signature and date: